



**Association des retraitées et des retraités  
de l'enseignement de la FNEEQ**

NEWSLETTER  
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## REFUNDS FOR FLIGHTS CANCELLED BY AIR CANADA

Dear AREF members,

You probably learned through the media that Air Canada customers are now eligible for refunds for flights and vacations that were cancelled due to the coronavirus pandemic. Vouchers and other forms of credit issued by Air Canada to customers who had to cancel their trip can now be refunded **to the original form of payment.**

You are eligible for refund if:

- Your booking was made before April 13, 2021 for scheduled travel on or after February 1, 2020.
- You made your reservation directly through Air Canada Vacations or a travel agency.
- Your vacation was cancelled as a result of COVID-19.

Please note that Air Canada will only accept requests for refunds online **from April 13 to June 12, 2021, inclusively.**

We therefore encourage you to request your refund as soon as possible, directly on this page:  
<https://www.aircanada.com/refundrequest/?lang=en-CA>

To learn more about Air Canada Vacations revised refund policy, click [here](#).

Lastly, here is [an article from CBC News](#) on this topic.

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For AREF's Insurance Committee

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