



Association des retraitées et des retraités
de l'enseignement de la FNEEQ

La Capitale 
Insurance and Financial Services

NEWSLETTER
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WITHDRAWAL OF A MASSOTHERAPISTS ASSOCIATION FROM LA CAPITALE'S LIST OF ELIGIBLE PROVIDERS

Dear AREF members,

Here is a message from La Capitale.

“Members of many different professional associations provide healthcare services to our insured customers. To be recognized as eligible providers by La Capitale, professional associations must meet clearly defined criteria. During an audit process of their practices, La Capitale found that the **Professional Massotherapists Association of Quebec (PMAQ)** no longer meets our criteria. We have therefore decided to withdraw this association from our list of eligible providers.

This decision concerns **only the PMAQ**. In Quebec, 24 massotherapists associations are still recognized by La Capitale. Out of 22,000 practising massotherapists, the PMAQ represents about 870 members.

To ensure a smooth transition for insureds, expenses incurred from members of the PMAQ will be reimbursed by La Capitale **until April 30, 2021. From May 1, 2021, these fees will be denied.**

Please note that the PMAQ was advised of our decision on February 19 and the association was invited to notify its members.

If you have any questions, do not hesitate to contact our customer service:
1 800 463-4856

Board — Public Sector



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